

MASK ORDINANCE

Q&A for Businesses, Organizations, and Customers

THESE ARE GUIDELINES PROVIDED BY THE CITY OF MCPHERSON.

CAN A BUSINESS DENY ENTRY IF I AM NOT WEARING A MASK AND I CLAIM AN EXEMPTION?



A private business should not use our ordinance as a basis for refusing service if a customer claims an exemption. A private business, however, can refuse service to for a myriad of different reasons. We have found that some businesses have corporate mask policies that are more stringent than our ordinance. Business are not required to enforce the ordinance or police the exemptions, but it is up to the business whether they will allow a person not wearing a mask into the business or not.

DO BUSINESSES NEED TO ENFORCE THE NEW MASK ORDINANCE FOR THEIR CUSTOMERS AND CLIENTS WHO COME TO THEIR LOCATIONS?

Businesses are asked to inform patrons to wear masks if their place of business meets the requirements of the mask ordinance.

Printable signage can be found at the following link:
<https://www.mcpcity.com/724/Mask-Information>



I OWN A BUSINESS OR STORE AND HAVE CUSTOMERS WHO DON'T WANT TO WEAR A MASK IN MY STORE. DO I HAVE THE RIGHT TO DENY A CUSTOMER SERVICE IF THEY DON'T WEAR A MASK? WHAT IF THEY REFUSE TO PUT A MASK ON?



Yes, the ordinance directs businesses and individuals to use a mask in public and don't claim to fit under any of the exceptions, they simply refuse. You have the right to deny service at your place of business to anyone who will not wear a mask in your business under those circumstances. We recommend avoiding verbal conflict with those who refuse to wear a mask in your store. Business owners are not responsible for enforcing the ordinance.

It's a good idea to put a "Face Masks Required" sign on your business door so that customers are clearly aware of the City ordinance that requires all residents to wear a mask in public spaces. Printable signs are available on the City of McPherson's website.

MY BUSINESS HAS PLASTIC/PLEXIGLASS BARRIERS INSTALLED FOR CUSTOMER INTERACTIONS, DO EMPLOYEES STILL HAVE TO WEAR MASKS?

Yes, employees must wear masks when they are working in any space visited by customers or members of the public if they are unable to maintain a 6-foot social distance.



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These guidelines are not to be used as legal advice. These are practices that businesses, organizations, and customers may follow to help follow the Mask Ordinance.